



IMMIGRATION ALERT

InfoPass: The New Immigration On-Line Appointment System

The United States Citizenship and Immigration Services (“USCIS”) continues the nationwide roll-out of its new InfoPass on-line appointment system. InfoPass is intended to enhance customer service and eliminate waiting in line at USCIS district offices.

By using InfoPass, a person can go online to schedule a date and time to meet with an immigration information officer about an immigration question or need. Note that this system is separate from, and does not change, the current procedure for making appointments at application support centers to have fingerprints taken.



USCIS district and sub-offices offering InfoPass as of early September include Anchorage, Atlanta, Baltimore, Boston, Buffalo, Chicago, Cleveland, Dallas, Denver, Detroit, Fresno, Guam, Honolulu, Houston, Las Vegas, Los Angeles, Miami, New Orleans, New York City, Newark, Philadelphia, Phoenix, Portland, ME, Portland, OR, Reno, Sacramento, San Diego, San Francisco, San Jose, San Juan, Seattle, Spokane, Tucson, Washington, DC and Yakima. Additional district and sub-offices are being added on a near daily basis; those wishing to make an appointment should check on-line to determine up-to-date information on InfoPass availability.

InfoPass, as well as all other USCIS internet-based services, may be accessed at www.uscis.gov. The link to InfoPass appears under “Hot Topics.” InfoPass determines the appropriate district office after the user enters his/her home zip code. In a test run on September 3, a team member was given the times available from September 7th through September 17th from which to choose. When a date and time are chosen, the user is provided with a confirmation (which should be printed and taken to the appointment) that bears both a barcode with confirmation number and a personal identification number. Both numbers must be invoked to either change or cancel an appointment. The confirmation also instructs the user exactly when to appear and what to bring. Generally, a user will not be admitted to the district office more than 15 minutes prior to the appointment time.

Seyfarth Shaw's Business Immigration Group provides periodic information alerts about noteworthy developments in the business immigration field. The information that we provide is of a general nature and should not be interpreted as legal advice applicable to a specific factual situation. If you have questions about the information contained in this Immigration Alert or would like to know more about Seyfarth Shaw's Business Immigration Group and our inbound and outbound visa processing capabilities, please visit our website, www.immstar.com, or contact one of the Business Immigration Group Partners: Jim King (jking@seymarth.com) in Atlanta; Russell Swapp (rswapp@seymarth.com) or Dyann DeVecchio (ddelvecchio@seymarth.com) in Boston; Ric Fischer (Rfischer@seymarth.com) in Chicago; or Cris Weals (cweals@seymarth.com) in DC. If you would like to receive our Immigration Alerts, please contact Sarah Compton via e-mail at scompton@seymarth.com. Thank you.



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