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Charles is one of Mandiant's leading incident response experts. He oversees a team that has helped over a thousand organizations respond to complex security breaches orchestrated by foreign governments, organized criminals, and political hacktivists. Charles has over 21 years of experience helping organizations become more resilient to cyber attacks. Charles has significant experience helping Fortune 500 organizations build and enhance security programs to combat advanced attacks. He frequently provides strategic security guidance to executive leadership and boards of directors.